



CASE STUDY



AFV Driving & Maintenance, Gunnery and Communications Training to the UK Army's Armour Centre

www.tq.com



Delivering education & training



AFV Driving & Maintenance, Gunnery and Communications Training to the UK Army's Armour Centre

For ten years TQ supplied management, trainers and training support for the three trade training schools at The Armour Centre in Bovington and Lulworth.

THE TRAINING REQUIREMENT

The training covered Driving and Maintenance (D&M) on tracked Armoured Fighting Vehicles (AFV's), Signals (Communication and Information Systems) and Gunnery.

THE TQ PROGRAMME

The TQ instructors delivered a wide range of courses to a variety of soldiers; from Phase 2 soldiers undergoing their initial Special-to-Arm training after completion of their basic training up to specialised, equipment-specific training for instructors. TQ also delivered Train-the-Trainer

conversion training courses to the Field Army's Gunnery and D&M instructors on a new range of Battle Group Thermal Imaging sights fitted to the CVR(T) and Warrior range of AFV's.

TQ obtained ISO9001 certification for its operation at The Armour Centre.

MEASURING SUCCESS:

TQ conducted regular course reviews and informal and formal instructor assessments to maximise effectiveness and quality; and provided innovative solutions in partnership with the customer to improve the quality, cost effectiveness and efficiency of training delivery.

Average pass rates during the contract duration were between 88% and 100%.

